



Electrical Research & Testing Organisation

Quality Policy

- a) The management is committed to good laboratory practice to work impartiality for reproducible reliable calibration / test results.
- b) The laboratory service shall be prompt and reliable.
- c) The laboratory personnel shall be made to understand management system for all operations. All the laboratory personnel are required to familiarize themselves to the quality document and implement the policies and procedures at all times.
- d) The laboratory personnel shall be well trained in both laboratory techniques and also in the laboratory quality procedures / protocols.
- e) The laboratory management is committed to comply with ISO/IEC 17025:2017 and NABL specific criteria requirements to continually improve the effectiveness of management system.

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ERTO

